

EMERGENCY CLAIMS OUTSIDE OF 9AM – 5.30PM MONDAY TO FRIDAY

Should you need to report a claim outside of these hours we have a number of emergency contacts relating to the insurer of your policy.

If a large or serious incident occurs outside of our office opening hours there are a number of ways by which your claim can be registered.

If you have access to your policy document, this should provide emergency contact numbers and procedures for your insurer so you should call them quoting your policy number as reference. In case your documents are not available we have listed below the general out of hours or 24 hour claims assistance contact numbers for the majority of the insurance companies that we deal with.

You can also email Howden on emergency@howdengroup.com or R K Harrison on emergency@rkharrison.com outside office hours should you have any issues that cannot be solved by calling your insurance company and we will endeavour to contact you as soon as practically possible.

Ace Europe	Operated by Cunningham Lindsey	070 400 0400
Allianz	Operated by Cunningham Lindsey	029 2038 6713
Arista Insurance		0844 770 5150
Aviva	Commercial Property	0845 300 7606
	CLA & Rural (operated by Agrical)	08447 704205
	CLA & Rural Select Commercial Legal Protection	0845 300 1899
AXA	Classic Domestic Helpline & Home Assistance	0870 850 9102
	Classic Legal Helpline & Family legal Protection	0870 850 9081
	Classic – Identity theft Helpline	0870 164 8214
	Classic Travel – Emergency medical & repatriation	0845 458 0522
	Commercial	0870 9000 860
AXA ArtPLUS	Home Assistance Plus	0117 927 1938
	Travel Claims	01737 815 045
Brit Insurance		0800 587 6713
Chartis	Commercial	0870 4201162
	Household	0870 850 0179
	Emergency Travel	020 8762 8327
Chubb Insurance	Household	0800 018 0678
	Home Emergency Travel	020 7031 3905
CNA Insurance	Operated by Certo	0845 458 2412
Ecclesiastical	Commercial	0845 603 8381
Fortis Insurance Ltd	Commercial	0845 122 3283
Fusion Insurance		07792 055 362
Hiscox	Household	0870 084 3776
	Domestic Helpline	0800 731 3689
	Emergency Travel	020 8290 4442
NIG	Operated by Woodgate & Clark	01732 520270
OAK	Household	0117 927 1807
	Confidential Counselling	0117 934 2121
	Identity Theft Protection	0845 121 5629
Royal and Sun Alliance		0870 607 6516
Tokio Marine		0800 169 2470
Travelers	Operated by Cunningham Lindsey	029 2038 6713
Zurich	Commercial	0845 300 2055
Zurich Private Clients	Household	0800 096 9999
	Emergency Travel	0844 811 0921

MOTOR CLAIMS

All clients either deal direct with insurers or utilise Lawshield.

The following table provides contact details for the key markets with which we deal:

Allianz	0800 587 5858
Arista	Motor Claims 0844 800 9906 Windscreen 0844 800 2751
Aviva	0800 246 876
AXA	0800 269 661
Brit	UK: 0800 328 9076 Northern Ireland: 048 9041 0220
Chartis	0870 112 7113
Chubb	0800 226622
Cornhill	0800 181159
Ecclesiastical	Motor Claims: 01452 528533 Autoglass for Windscreen 0800 363636
Fortis	Motor Claims 0845 125 8833 Windscreen: 0845 125 8860
Groupama	0870 600 2123
Highway Insurance	0870 606 1931
Hiscox	0845 213 8898
Lawshield	01925 428376
NIG	0870 151 5596
QBE	0808 100 8181
Royal & Sun Alliance	0845 675 0404 Roadside Emergency 0845 300 1181 Windscreen 0800 783 4695
Zurich Commercial	0845 300 2055
Zurich Private Clients	Inside UK 0800 096 999 Outside UK +44 162 588 6994